

Review of: "Bank Customer Churn Prediction Using SMOTE: A Comparative Analysis"

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Potential competing interests: No potential competing interests to declare.

1. The image quality is very low, and the number of cited references is insufficient.
2. The algorithms and methodologies employed have been previously documented in scientific literature, thus diminishing the novelty of the research and clarity of objectives.
3. Despite utilizing the Genetic Algorithm (GA) for feature selection, the specific features deemed most significant remain undisclosed.