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Chatbots

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Source

Adam Palanica, Peter Flaschner, Anirudh Thommandram, Michael Li, Yan Fossat. (2019). Physicians' Perceptions of Chatbots in Health Care: Cross-Sectional Web-Based Survey. J Med Internet Res, vol. 21 (4), e12887.

Chatbots are artificial intelligence (AI) programmes designed to simulate human conversation via text or speech.