

Review of: "[General Review] Digital Transformation of Government Public Library Services in Bangladesh"

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Every review article has to be guided by a specific and clear question or query, the authors have written vaguely about it but not in precise terms. What exactly do they want to uncover by this review?

Also, the need and value of the study has to be justified in the introduction. Nothing as such is presented in the current version of the manuscript.

The introduction should also provide an overview of the structure of the manuscript, this enhances readability and maintains a common thread of coherence in the article.

The details of how the review articles were shortlisted and what sources were used for them is also missing. This is of critical importance as the value of article depends on it.

In the article, the author has randomly and interchangeably used the words 'digitization' and 'digital transformation'; I urge them to make the distinction between the 2 and address the differences between the terms. Also, they can choose to organise their thought in the dimensions of "digitisation-digitalisation-digital transformation" thought.

There are serious writing issues, for instance see the below excerpt:

"Lack of funding and resources is one of the main challenges for Bangladesh's digital transformation of government public libraries. This leads to outdated collections and a need for more access to digital resources for patrons. A study found that due to a lack of funding, many Bangladesh libraries cannot purchase new books and periodicals, leading to outdated collections. Additionally, the study found that many libraries lack enough funding to provide access to digital resources such as e-books, online journals, and databases (Alam, 2017; Chowdhury, 2012; Hasan, n.d.; Karim et al., 2017; Philosophy and Science, 2013; Sathish et al., 2020; Shuva and Akhter, 2011; Zha et al., 2019)."

The piece talks about a single study while there is bulk citation, this shows lack of clarity in reading of these papers and vague referencing. Every sentence coming from a previous work has to be cited with that particular reference and bulk reference at the end of paras should be avoided.

Another issue is the organization of text around geographies, the manuscript could have benefited greatly if the exact tools and technologies were presented that are leading and supporting this transformation in different countries. A tabular presentation of same would be preferred.

