

# Review of: "[Review] Redefining the Concept of e-Government Program. A Review of the Literature"

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**Potential competing interests:** No potential competing interests to declare.

## **Actuality.**

E-government is not a new idea and practice. At the same time this issue is very relevant in the conditions of total digitalization of the world, countries, societies, and their economies (conditions of global digital reality). They are characterized by a history of more than 20 years. During this time, technology has evolved, finding rapid application in state and municipal government. Thus, research has been making more findings and, by induction, trying to derive important concepts and knowledge about e-government. As a consequence of these processes, we have seen practice overtake theory, as the author rightly notes. A conceptual framework sets the benchmarks, i.e. what are the main roles, functions, and expected outcomes of e-government development.

In recent years, the digitization processes in individual countries have accelerated due to the pandemic situation of Covenant-19. Thus, most countries have adapted their government systems, successfully transforming them to meet the demands of the digital environment.

In this regard, I congratulate the author on his choice of research topic. The topic under study is both topical and very complex for the reason that it integrates the complexities of state governance, societal processes, the digital environment, and the tools to connect them.

## **Methodology.**

The author's methodological apparatus is well-developed. My suggestion is to complement the first part with a clarification of some basic concepts that the author exploits (ICT, government, digitalization, etc.). In this way, the research toolkit will gain completeness and finality.

## **Keynotes and recommendations.**

The author has done a great job exploring a very wide-ranging topic. I agree with the criteria and the basic conceptual framework he sets out. However, I think it could be expanded with a seventh strand that is relevant to digitalization and e-government. This is the management of knowledge and information, which can be addressed at organizational, societal, and national levels. This strand creates conditions for interaction between government bodies, society, business, and the environment.

Next, I would like to recommend the author extend the literature analysis, from which the article can only benefit. It would be good if the author could provide scientific evidence for his conclusions (if possible). He could do so, for example, using comparative analysis.

I also recommend that the author expand on the conclusions by having the results of the study find a place in the conclusion as well. In this sense, it is good to expand the conclusion of the article.

Despite my baleful comments and recommendations, the article has undeniable scientific merits and the author draws interesting conclusions and a definition of "e-government" that are characterized by high scientific value.