

Review of: "Counting Processes with Multiple Randomness: Examples in Queuing Theory"

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Potential competing interests: No potential competing interests to declare.

In this article, counting processes with multiple randomness, which differ essentially from known stochastic processes in the existing literature, are introduced. With examples in queuing theory, the existence of these new stochastic processes is demonstrated, and their properties are illustrated. By identifying counting processes with two-fold randomness in queuing models, the longstanding inconsistencies concerning Burke's theorem and Jackson's theorem are resolved. I think this is a very innovative paper. Both writing and scientific argumentation, have reached the level of publication. I recommend publishing it.