

# Review of: "[General Review] Digital Transformation of Government Public Library Services in Bangladesh"

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**Potential competing interests:** No potential competing interests to declare.

I feel that the study is valuable, however, there are some changes to be incorporated before it can be considered for publication. The biggest concern is the very outdated references given the topic is on “digital transformation” now in the 21<sup>st</sup> century.

The authors write, for example, “This restricts the capacity of libraries to offer clients with digital materials and services (Alam and Mezbah-ul-Islam, 2019; Balasubramanian et al., 2009; Bhuiyan, 2010; Chowdhury and Khan, 2012)”. This is a study about the very recent topic of digital transformation, but the authors cite literature from 2009 and 2010 which is decades old. How is this information still relevant today? There are other examples of outdated literature being cited, e.g., the authors write “Additionally, digital libraries can be available 24/7, providing patrons access to resources at any time (Bolt and Burge, 2008)” and “Additionally, digital libraries can implement recommendation systems to personalize the service according to the user, which increases user engagement and satisfaction (Sarwar et al., 2001)”. All outdated references should be replaced with recent current references.

Under “Challenges” the authors write “Lack of funding and resources is one of the main challenges for Bangladesh's digital transformation of government public libraries”. Where is a citation to substantiate this claim? Is the authors' opinion?

## **Referencing problems:**

There are some problems with the referencing. Two examples are given here:

The authors write: “Hosssain and Islam found...” The year is missing: “Hosssain and Islam (YYYY) found...”

Some of the titles in the Reference List is in ALL CAPS and it shouldn't be.