

Review of: "Patient Positivity through Photos- What NHS Patients Really Think of Digital Healthcare"

Jessica Shull

Potential competing interests: The author(s) declared that no potential competing interests exist.

The authors have submitted an anecdotal description of the satisfaction of patients using the telemedicine services of the Welch Government and TEC Cymru.

In order to be scientific peer-reviewed paper, some level of scientific rigor should be included. For instance:

1. Statistics of how many users there were during a certain period (month or years) and a hypothesis of why there may be fluctuations
2. Demographic information on the TEC Cymru system.
3. References are lacking - there are hundreds of sources which could be referenced.
4. A validated measure of satisfaction with the system, or at least a quantifiable connection to the photos {1-10 score on a series of questions, or better yet, results from a questionnaire such as the Patient Satisfaction Questionnaire Short Form (PSQ-18)}, which are otherwise simply selfies or photos of pets and leave too much ambiguity.
5. Specificity to where this system was used (see point 2) and clear writing and title to reflect that this summary is only a very small sample and does not represent the entirety of the digital health offerings available through the NHS, which are ample.
6. Also, it would be prudent to include a reference to the informed consent given by patients to publish their photos.

This article would better listed as an Editorial letter, otherwise this requires major revision.