

Review of: "[Review] Redefining the Concept of e-Government Program. A Review of the Literature"

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Potential competing interests: No potential competing interests to declare.

Comments on the paper:

Title: "Redefining the Concept of e-Government Program. A Review of the Literature"

The paper attempts to provide a framework for e-Government definition. I find that this is an interesting topic particularly with the evolution of ICT and the apparition of digital technologies as artificial intelligence, social networks, blockchain, big data, etc. Based on my knowledge, I provide the following comments to the author.

- The author has exposed three definitions of e-government in table 1. I find this as a low number of definitions that cannot allow identifying limitations of extant definitions
- There are several works on e-government where this concept was defined that the author do not used in his paper. Through these works, we can deduce that e-government concept can be narrowly or broadly defined to include e-governance processes.
- It is not clear how the author has identified the key concepts in the definition of e-government that he has proposed. I propose that the author use a clear literature review methodology that he describes in the paper and to better explicit his research design.
- The proposed definition is dependent of the adopted approach by the author. It is not clear what it is meant by the direction of the arrows.
- Accountability and transparency are related to public value that can be created through e-government platforms. The literature on public value can be used to enrich the discussion of the proposed framework.
- More recent references on e-government are needed