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Potential competing interests: No potential competing interests to declare.

The author presents studies that are based on the literature of a decade ago. Today, there is a completely different direction in the development of digital government. The data presented do not carry scientific novelty and do not open up new ways of researching the problems stated in the title. There is no analytics, comparative analysis between the system components. In my opinion, it would be good to finalize the article before publication. Be sure to correct sources of information and try to use sources no older than three years.