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Research Article

Impact of Emotional Intelligence on the Well-Being of Teachers and Students

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Deepa R¹

1. PSG College of Technology, India

Teachers and students are the two most important entities of an educational ecosystem and their well-being is of paramount importance. Studies from across the world have reported a high prevalence of stress among teachers and students thus compromising their well-being. Any discussion on well-being can never be complete without a mention of emotional intelligence, a key skill in managing emotions, which in turn leads to well-being. This study attempts to understand the interplay between the emotional intelligence and well-being of teachers and students. The sample for the study included 100 teachers and 100 students from Government and private colleges in South India. Emotional Intelligence was measured using "DeepaKrishnaveni Emotional Intelligence Test", developed for adults in the Indian context. Well-being was assessed using the "General Well-being Scale", which measures the 6 facets of wellbeing. The study found a significant correlation between emotional intelligence and well-being among teachers and students. If the respondents were high in emotional intelligence, they reported a positive well-being. Thus this study has important implications for higher education institutions. Based on the outcomes, the study recommends Emotional Intelligence training as an effective intervention to enhance the well-being of Teachers and Students.

 $\begin{array}{ll} \textbf{Correspondence:} \ \underline{papers@team.qeios.com} - \text{Qeios will} \\ \text{forward to the authors} \end{array}$

1. Introduction

Teachers and students are the two most important entities of an educational ecosystem and their wellbeing is of paramount importance. Recent research has brought out the fact that the well-being of both teachers and students has been compromised, which in turn affects the quality of the teaching-learning process^[1]. Studies conducted on teachers in different parts of the world have declared that teaching is a stressful occupation and that teachers are highly stressed^{[2][3][4]}. It was found that teachers in Asia were the most anxious and that the stress level is high among University teachers, compared to school teachers^[5]. Due to the prevalence of high-stress levels,

their mental health $\frac{[6][7]}{}$ and well-being $\frac{[8]}{}$ are compromised. Pascoe and colleagues [9] report that 66 percent of students from across 72 countries were experiencing stress. Studies from Malaysia [10], China^[11], the United States^[12], and Nigeria^[13] also report worrying stress levels among students. In India, the National Crime Bureau report shows that suicide rates among students are alarmingly high and that the state of Tamilnadu is third on the list. The review shows that the well-being of both teachers and students is at stake due to the prevalence of stress. In this context, emotional intelligence emerges as a significant skill to manage stress and improve well-being. Emotional Intelligence is the ability to understand and manage emotions and is cited as a significant predictor of wellbeing. EI can be used as an effective intervention to mitigate the stress levels of teachers and students.

Many studies have examined the association between emotional intelligence and the well-being of teachers [14] [15][16][17][18] and students [19][20][21][22][23][24]. However, there is a dearth of studies in the Indian context, that too in Tamilnadu (a southern state in India), where student suicides are high. Hence this study aims to address the lacuna by examining the association between emotional intelligence and well-being among teachers and students. The outcomes of this study could throw light on the feasibility of using emotional intelligence as an effective intervention to enhance the well-being of both teachers and students.

2. Literature Review

2.1. Emotional Intelligence

John Mayer and Peter Salovey coined the term emotional intelligence in the year 1990 and termed it as an ability to understand, utilize, and manage emotions of self and others for better outcomes. The concept lay low until it was popularized by Daniel Goleman in the year 1995. Since then, a lot of researchers have contributed to this field and have assessed the emotional intelligence of respondents across different professions. Emotional intelligence was found to reduce teachers^{[25][16]}. among Swathi^[26] found that there was a low prevalence of stress among teachers with high EI. Another study from India^[27] brought out the significant association between EI and the quality of life of primary school teachers. Ngui and Lay[17] reported that emotionally intelligent teachers will have high resilience which will help them to mitigate stress effectively. Emotional Intelligence was also found to have a significant association with work-family conflict among teachers[28]. Studies[29][30] have found emotionally intelligent teachers to be highly engaged with their profession thus making them effective. Soanes and Sungoh^[31] found that female teachers scored high in emotional intelligence compared to their male counterparts and that there was no significant difference in Emotional Intelligence scores across age and educational qualification. Kamboj and Garg[16] also reported the prevalence of high EI among female teachers, in their study conducted in India.

Emotional intelligence was found to be associated with the physical and mental health of students [22]. Jurado and colleagues [32] found that EI had reduced the burnout caused among students due to their low academic performance. A study from Spain [22] found

that 50 percent of the students had adequate emotional intelligence skills. According to a few studies [16][22], female students had high emotional intelligence compared to their male counterparts. A study from Iran [33] found that students with high EI were happier and possessed better mental health compared to those with low EI. Thus Emotional intelligence was found to have a mitigating effect on stress and thus was associated with several beneficial outcomes among teachers and students.

2.2. Well-being

Well-being (WB) is a subjective feeling of happiness and satisfaction with one's life $\frac{[34]}{}$. It is a sense of satisfaction that individuals experience with themselves. their health, and with relationships [35]. A study found that teachers in the USA had high WB followed by those in Turkey and Pakistan^[36]. Fu and colleagues^[15] used the General Well-being Scale^[37] to assess the WB of teachers and reported marginal well-being (mean = 75.57). Women reported high WB compared to men in a study among teachers[28]. Shaheen and Shaheen[24] found that the well-being of female students was high compared to male students.

2.3. Emotional Intelligence and Well-being

The association between emotional intelligence and well-being has been examined by many studies across various professions $\frac{[38]}{}$. In the educational context, the relation between the variables has been examined succinctly. A review of the literature showed that most of the studies related to the EI and WB of teachers and students[14][32][25][21][22][18][30] have been conducted in Spain. This is an interesting finding and warrants further investigation. Kamboj and Garg. [16] report a significant association between the EI of teachers and their WB. The ability of teachers to regulate their emotions was found to have an affirmative effect on psychological well-being^[25]. Ngui their $\text{Lay}^{[17]}$ opine that EI can improve the self-efficacy of teachers, thereby driving resilience. In a study conducted among teacher trainees, Malinauskas and Malinauskiene, [20] found that there was an association between emotional intelligence and psychological wellbeing. Many other studies[14][15][39][40][18] have also reported a significant positive association between EI and WB among teachers.

Studies that were conducted among students also show an association between emotional intelligence and well-being. Jugnu and Vivekananda^[23] found that many dimensions of EI assessed among students were significantly associated with psychological well-being. Moeller and colleagues [41] found that EI enhances the experience of belongingness among students leading to better mental health and well-being. In a study conducted in Egypt^[19] EI was reported as a strong predictor of the well-being of students. Extremera and colleagues^[21] opine that the ability of emotional intelligence is associated with psychological well-being and subjective well-being. Across the many studies examined, only a few reported EI and WB scores across various demographics. This is an important gap to be filled by further research. Based on the literature review, it is evident that EI is significantly associated with wellbeing and that there is a dearth of studies that had examined these two variables across demographics. With this background, the study aims to answer the following objectives

- To examine the association between the Emotinal Intelligence and well-being of both teachers and students
- 2. To examine if emotional intelligence and well-being vary across demographics.

3. Methodology

The study was conducted in Tamilnadu, the southernmost state of India. The sample included teachers and students from higher education institutions across Tamilnadu. Α two-stage convenience sampling was used. In the first stage, the author shared the data collection tools with their first round of contacts. In the second stage, the first round of contacts were requested to share the tools with their known contacts. Responses were received from 113 teachers and 130 students out of which some responses were incomplete and had to be discarded. The final sample included 100 teachers and 100 students from the length and breadth of Tamilnadu. demographics are shown in Table 1.

Wasiahla	Catarania	Teac	hers	Stud	lents
Variable	Categories	N	%	N	%
	Male	44	44	49	49
al	Female	56	56	50	50
Gender	Other	0	0	1	1
	Total	100	100	100	100
	18-20	0	0	29	29
	21-30	59	59	71	71
A	31-40	25	25	0	0
Age	41-50	11	11	0	0
	51-60	5	5	0	0
	Total	100	100	100	100
	Single	39	39	90	90
Marital Status	Married	61	61	10	10
	Total	100	100	100	100
	UG	14	14	41	41
0 110 11	PG	44	44	57	57
Qualification	M.Phil and Ph.D	42	42	2	2
	Total	100	100	100	100
	Lower Middle Class	9	9	5	5
	Middle Class	56	56	50	50
Economic Status	Upper Middle Class	17	17	43	43
	Upper Class	6	6	2	2
	Total	100	100	100	100
	Private College	62	62	65	65
Type of Institution	Government College	38	38	35	35
	Total	100	100	100	100

Table 1. Demographics of the respondents

N = *Number of respondents*; % = *Percentage of respondents*

Emotional Intelligence was assessed using DeepaKrishnaveni Emotional Intelligence test (DKEIT), which has 18 items to assess the emotional intelligence of the respondents. The 18 items also include situational judgment tests. The test assesses three

constituents of EI namely perception, appraisal, and regulation. DKEIT is a validated test [42] and has been used in another study [43] with adequate reliability and validity. There are five levels of EI low (26–59), medium (60–66), moderately high (67–78), high (79–88), and very high (89–100).

Well-being was assessed using the General Well-Being Scale which was initially developed by the National Center for Health Statistics and later revised by Duan^[37]. The scale assesses well-being using 18 items on a 5-point Likert scale. The 18 items assess 6 dimensions of well-being namely anxiety, depression, positive well-being, self-control, vitality, and general health. There are 7 levels of well-being, severe (0-25), serious (26-40), distress (41-55), stress problem (56-70), marginal well-being (71-75), low positive well-being (76-80), and positive well-being (81-110). The scale has been used in the Asian context by a few studies [15][38]

Both the scales were put together along with the sociodemographic variable in a Google form and circulated among the respondents. Statistical analysis was done using PSPP.

4. Analysis

4.1. EI and Well-being of Teachers and Students

The main objective of the study was to examine the association between EI and well-being. The emotional intelligence scores of teachers and students are presented in Table 2.

Construct	Teachers	(n=100)	Students (n=100)		
Construct	Mean	SD	Mean	SD	
Perception	15.7	3.97	14.94	3.54	
Appraisal	25.4	4.02	25.42	4.77	
Regulation	40.54	9.59	46.58	7.02	
Total EI	81.64	13.28	86.94	10.28	

Table 2. Emotional Intelligence scores of teachers and students

SD = Standard Deviation

The mean EI score of both the teachers and students falls in the high range (79–88). The well-being scores of teachers and students are presented in Table 3.

Construct	Teachers	(n=100)	Students (n=100)		
Construct	Mean	SD	Mean	SD	
Anxiety	14.24	3.81	16.19	5.81	
Depression	12.78	3.35	13.64	3.95	
Positive Well-being	9.37	2.46	10.76	2.73	
Self-control	10.35	2.24	11.17	2.93	
Vitality	13.15	3.11	14.52	3.79	
General Health	8.11	2.5	9.61	3.23	
Total WB	67.96	12.04	76.8	18.09	

Table 3. Well-being scores of teachers and students

SD = Standard Deviation

The mean well-being scores of teachers falls in the stress problem range (56-70) and that of students in the

low positive well-being level (76-80). The emotional intelligence and well-being levels of teachers and students are presented in Tables 4 and 5 below

El and		Teachers	Students		
EI Level	N	Percent	N	Percent	
Low	7	7	0	0	
Medium	9	9	3	3	
Moderately High	21	21	15	15	
High	21	21	17	17	
Very High	42	42	63	63	

Table 4. Emotional intelligence levels of teachers and students

N = Number of respondents; Percent = Percentage of respondents

Out of the respondents 42 percent of teachers have very high EI and and 42 percent have moderately high to high EI. On the contrary, 80 percent of the students seem to have high to very high EI.

Wall being I aval		Teachers	Students		
Well-being Level	N	Percent	N	Percent	
Severe		0	0	0	
Serious		1	2	2	
Distress	17	17	11	11	
Stress Problem	30	30	26	26	
Marginal Well-being	27	27	8	8	
Low positive well-being		12	2	2	
Positive well-being	12	12	51	51	

Table 5. Well-being levels of teachers and students

N = Number of respondents; Percent = Percentage of respondents

Among the teachers, only 12 percent have positive well-being whereas 51 percent of the students have positive well-being.

4.2. Association between EI and Well-being

The association between EI and well-being among teachers and students is presented in Tables 6 and 7 respectively.

	P	A	R	TEI	Anx	Dep	PWB	SC	Vit	GH	TWB
P	1	0.337*	0.341*	0.648*	0.102	0.253*	0.098	0.01	0.267*	0.174	0.229*
Α		1	0.202*	0.550*	0.047	0.081	0.081	0.136	0.107	0.107	0.129
R			1	0.886*	0.411*	0.475*	0.229*	0.165	0.421*	0.307*	0.516*
TEI				1	0.342*	0.443*	0.220*	0.163	0.416*	0.307*	0.480*
Anx					1	0.726*	0.430*	0.316*	0.463*	0.366*	0.862*
Dep						1	0.378*	0.234*	0.486*	0.278*	0.813*
PWB							1	0.324*	0.297*	0.082	0.600*
SC								1	0.165	-0.083	0.443*
Vit									1	0.435*	0.725*
GH										1	0.515*
TWB											1

Table 6. Association between EI and Well-being - Teachers

P=Perception; A=Appraisal; R=Regulation; TEI=Total EI; Anx=Anxiety; Dep=Depression; PWB=Positive Well-being; SC=Self-control; Vit=Vitality; GH=General Health; TWB=Total Well-being There was a significant correlation (r = 0.48) between the EI and well-being of teachers. The total EI of teachers was also found to be associated with anxiety, depression, positive well-being, vitality, and general health.

	P	A	R	TEI	Anx	Dep	PWB	SC	Vit	GH	TWB
P	1	0.333*	-0.124	0.414*	0.437*	0.430*	0.357*	0.343*	0.434*	0.211*	0.473*
Α		1	0.242*	0.743*	0.671*	0.643*	0.671*	0.547*	0.561*	0.374*	0.701*
R			1	0.752*	0.620*	0.589*	0.493*	0.578*	0.644*	0.338*	0.648*
TEI				1	0.884*	0.848*	0.770*	0.766*	0.849*	0.473*	0.93*
Anx					1	0.843*	0.755*	0.764*	0.770*	0.366*	0.939*
Dep						1	0.694*	0.683*	0.764*	0.372*	0.905*
PWB							1	0.685*	0.640*	0.333*	0.814*
SC								1	0.613*	0.326*	0.806*
Vit									1	0.395*	0.866*
GH										1	0.531*
TWB							-				1

Table 7. Association between EI and Well-being - Students

P=Perception; A=Appraisal; R=Regulation; TEI=Total EI; Anx=Anxiety; Dep=Depression; PWB=Positive Well-being; SC=Self-control; Vit=Vitality; GH=General Health; TWB=Total Well-being

There was a significant correlation between the EI scores and WB scores of students (r = 0.93). The total EI

scores correlated with all the dimensions of WB.

4.3. Emotional Intelligence and Well-being across demographics

The emotional intelligence and well-being levels of teachers and students were compared and the results are shown in Table 8.

Variable	Teachers (n=100)	Students (n=100)	Cia Laval	
variable	Mean	Mean	Sig Level	
EI	81.64	86.94	0.002*	
WB	67.96	76.8	0.000*	

Table 8. EI and WB of Teachers and Students - A statistical comparison

There was a significant difference in both EI and WB of teachers and students. Students were high in both EI and WB. The emotional intelligence and well-being

levels of teachers and students were compared across demographics namely age, gender, marital status, qualification, economic status, and type of institution. The results are presented below

Resp	Var	Male (n=44)	Female (n=56)	Sig Lev	Single (n=39)	Married (n=61)	Sig Level	Pvt Inst (n=62)	Govt Inst (n=38)	Sig Level
		Mean	Mean		Mean	Mean		Mean	Mean	
Teach	EI	80.2	82.77	0.34	81.1	81.98	0.748	82.5	80.18	0.393
Teach	WB	70.3	66.09	0.08*	67.69	68.13	0.86	68.13	67.68	0.859
	Var	Male (n=49)	Female (n=50)	Sig Lev	Single (n=90)	Married (n=10)	Sig Level	Pvt Inst (n=65)	Govt Inst (n=35)	Sig Level
		Mean	Mean		Mean	Mean		Mean	Mean	
Ctu	EI	87.53	86.26	0.543	86.4	76.13	0.116	84.55	91.37	0.001*
Stu	WB	76.47	76.94	0.898	91.8	82.8	0.271	72.6	84.6	0.001*

Table 9. EI and WB of Teachers and Students across Gender, Marital Status, and Institution Type

There was a significant difference in the well-being of teachers across gender. Men reported good well-being compared to women. Another interesting finding was that the students from Government Institutions reported high EI and high well-being compared to the

students from Private Institutions. There was no significant difference in EI and WB among single and married respondents in both teachers and students. There were no gender differences in EI across teachers and students.

Resp	Variable	LMC (n=9)	MC (n=56)	UMC (n=17)	UC (n=6)	Sig Level
		Mean	Mean	Mean	Mean	
Teachers	EI	69.89	81.2	86.21	81.33	0.012*
reachers	WB	63.67	67.32	70.48	68.17	0.467
Resp	Variable	LMC (n=5)	MC (n=50)	UMC (n=43)	UC (n=2)	Sig Level
		Mean	Mean	Mean	Mean	
Students -	EI	85.8	87.3	86.56	89	0.968
	WB	74.8	77.52	76.16	77.5	0.979

Table 10. EI and WB of Teachers and Students across Economic Status

There was a difference in the EI levels of teachers across economic status. Teachers belonging to upper middle class had higher EI compared to that of teachers from Lower Middle Class. There was no difference in well-being across the various groups. Students from all strata had same levels of EI and well-being. No statistical difference was found.

Resp	Variable	18-20 (n=0)	21-30 (n=59)	31-40 (n=25)	41-50 (n=11)	51-60 (n=5)	Sig Level	
		Mean	Mean	Mean	Mean	Mean		
Teachers	EI	0	81.32	82.76	82	79	0.939	
reactiers	WB	0	66.98	69.52	67.64	72.4	0.689	
Resp	Variable	18-20 (n=27)	21-30 (n=71)	31-40 (n=0)	41-50 (n=0)	51-60 (n=0)	Sig Level	
		Mean	Mean	Mean	Mean	Mean		
Students -	EI	91.72	84.11	0	0	0	0.003*	
	WB	86.86	72.69	0	0	0	0.001*	

Table 11. EI and WB of Teachers and Students across Age Groups

There was no significant difference in the EI and WB of teachers across different age groups. Among the students, there were only two age groups (18-20; 21-30)

and there was a significant difference in both EI and WB across the groups. Students in the 18 to 20 age group had a high EI and WB compared to those in the 21 to 30 group.

Resp	Variable	UG (n=14)	PG (n=44)	Ph.D (n=42)	Sig Level
		Mean	Mean	Mean	
Teachers	EI	77.4	84.3	80.36	0.153
reactiers	WB	69.14	66.16	69.45	0.418
Resp	Variable	UG (n=41)	PG (n=57)	Ph.D (n=2)	Sig Level
		Mean	Mean	Mean	
Students	EI	88.71	85.49	92	0.245
	WB	81.1	73.35	87	0.08

Table 12. EI and WB of Teachers and Students across Educational Qualification

The EI and WB scores were same irrespective of the educational qualification of teachers. However, among students, those with PhD reported a higher WB.

5. Discussions

The study found that 63 percent of the students had a very high level of emotional intelligence compared to 42 percent among teachers (Table 2). This is in line with a study from Spain^[22] which found that 50 percent of the students had adequate emotional intelligence abilities. Despite the high levels of EI, suicidal tendencies and stress prevail among the students and teachers respectively. This shows that there is a lack of application of EI skills. A systematic training program that creates awareness about this ability and its application can lead to the skill being put to good use. Studies from across the world [44][45][46] report positive outcomes of EI training programs. A couple of studies in the Indian context^{[47][48]} have proven the effectiveness of EI training programs offered to students in higher education institutions. Based on this, the authors recommend that systematic training programs be designed and offered to teachers and students, which could help them put their abilities to better use.

It was found that only 12 percent of the teachers reported positive well-being compared to 51 percent of the students who had positive well-being (Table 3). This corroborates with the high prevalence of stress levels among teachers, thus impacting their well-being. The

association between EI and well-being has been established by many previous studies outlined in the literature review. It is evident from Table 4 that 63 percent of the students had a high EI score and hence it is obvious that most of them had reported positive well-being. However, it is to be noted with caution that 39 percent of the students had stress problems and 48 percent of teachers reported significant stress levels. Referring to the association between EI and well-being and the effectiveness of EI training programs, the study warrants the need for the systematic inclusion of EI training programs and interventions to improve well-being in the teaching-learning environment.

The EI scores of teachers were found to be significantly associated with their well-being scores (Table 6). The outcome of this study corroborates with the results of the previous studies on teachers [14][15][18][39][40]. The study also reiterates the outcome of another study [16] in the Indian context. Regulation, a constituent of emotional intelligence was found to be strongly associated with total well-being (r=0.516; See Table 6). This supports the notion that the ability of teachers to regulate their emotions will have a positive effect on their well-being $\frac{[25]}{}$. Ngui and Lay $\frac{[17]}{}$ stated that EI can drive resilience and improve well-being. Anjum and Swathi^[26] reported that teachers with high EI had lowstress levels. The scoring of the General Well-Being Scale is such that a high score in the anxiety and depression construct means the respondents are experiencing less anxiety and depression. Hence it is proven that the higher the EI, the lower the stress level, anxiety, and depression and hence improved resilience.

The statistics in Table 7 show that there was a significant association between the emotional intelligence ability of students and their well-being. Jugnu and Vivekananda^[23] reported that several dimensions of EI were associated with well-being. In this study also all the constituents of EI namely perception, appraisal, and regulation had a significant association with the well-being scores. Moeller and colleagues [41] reported that high EI leads to an increased sense of belongingness leading to better mental health. In this study, it was found that EI was significantly associated with vitality and general health. The review showed an increase in suicidal tendencies among students and Tamilnadu was found to rank third in the number of suicides among students. The outcome of this study shows that EI is significantly associated (r=0.766; see Table 7) with self-control. The results of this study show that EI, if imparted as an ability can help students overcome their stress and suicidal tendencies, leading to their well-being.

There was a significant difference in the EI and WB scores of teachers and students (See Table 8). Students had scored high in terms of EI and WB. This finding needs to be explored further. There was a dearth of studies that reported demographic differences in EI and WB among teachers and students. This study found some differences. However, these findings warrant further investigation. There was no significant difference in the EI scores across gender (See Table 9), which contradicts the the findings of previous studies [16][31]. There was no significant difference in EI scores across gender among the students also. Men had a higher WB compared to women among teachers which again contradicts the findings from previous research[28][24]. Students from Government Institutions had high emotional intelligence and reported high WB levels compared to students from Private Institutions. This needs further exploration. The academic environment of both Institutions should be studied in depth to understand the underlying reasons. This warrants a pheonmenological study among the students of both type of Institutions.

A comparision across the econmic status of teachers showed that teachers belonging to upper middle class had higher EI (See Table 10). This result has to be dealt with in detail in further research studies. There was no difference in both EI and WB across the different age groups of teachers. However, students belonging to the 18 to 20 age group reported high EI and high WB (See Table 11) compared to those in the 21–30 age group. It was also found that students with PhD reported high WB (See Table 12). All these findings need to be

analyzed in depth, which forms a solid scope for future research.

6. Implications

Teachers and students are facing a significant amount of stress as reported by several studies, leading to a negative impact on their well-being The impact on the well-being can directly affect the teaching-learning process, thereby reducing the efficacy of higher education institutions in imparting knowledge to their student stakeholders. This study added insights to the existing research by highlighting the significant association between emotional intelligence and wellbeing among both teachers and students. The signficant association between EI and well-being of both teachers and students shows that EI can be used as an effective intervention to enhance their well-being. Training programs that were designed to impart EI skills to teachers and students were found to be effective[44][45][46][47][48]. Hence policymakers and administrators should take measures to introduce emotional intelligence in their curriculum and should also impart EI training to their faculty members. By doing so, they can achieve positive outcomes such as improved engagement, work-life balance, quality of life, self-efficacy, overall life satisfaction, and well-being for the two most important stakeholders of our education system.

7. Conclusion

The study was conducted in Tamilnadu among respondents (both teachers and students) from private and Government Institutions. The working environment of both these systems is different and hence the study can examine the mediating role of the education environment of private and Government Institutions on the association between EI and wellbeing. The effect of socio-demographic factors on this association and the differences in EI and well-being across those factors should be examined in detail to design interventions. A phenomenological study on the challenges faced by the teachers and students in the state of Tamilnadu can provide valuable information on the prevalent challenges, thereby enabling the implementation of effective interventions. The study can be repeated with respondents from across the world to gain more insights. The study will serve as a blueprint and warrant the attention of researchers to the threat to the well-being of both teachers and students. The author concludes with a request that the educational administrators and policymakers should design effective interventions to ensure the well-being of teachers and students.

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