

# Review of: "Assessment of Learner Satisfaction in Secondary School Education"

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Potential competing interests: No potential competing interests to declare.

#### Introduction:

The research paper titled "Assessment of Learner Satisfaction in Secondary School Education" delves into the nuanced landscape of measuring student satisfaction in secondary schools. However, various aspects of the study have drawn attention and feedback from reviewers. The key issues include concerns about methodological choices, conceptual errors, clarity in survey development, literature review, and the overall structure of the paper.

#### **Development:**

# 1. Methodological Critique:

- There is a significant concern regarding the choice of the t-test (mean difference test) for analyzing data, especially
  in the context of measuring learner satisfaction. Reviewers suggest the use of regression or product moment
  correlation for a more appropriate statistical analysis.
- The independence of student respondents is questioned, highlighting potential biases in filling out questionnaires
  influenced by the school environment.

### 2. Structure and Clarity:

- The paper receives appreciation for its interesting context and originality but faces criticism for an underrepresented literature review. Reviewers emphasize the need for more work in this section.
- The conceptual framework is deemed lacking in visual representation, and recommendations arising from the research are considered underdeveloped. A visual representation of the framework is suggested for clarity.

## 3. Survey Development and Analysis:

- A request is made for a more detailed explanation of how the survey was developed and how survey items were determined. Clarity in the methodology is essential for a better understanding of the research process.
- The addition of the "importance" variable is seen as complicating the study, leading to confusion about dependent and independent variables.

### 4. Literature Review and Focus:



- Concerns are raised about the general nature of the literature review. Suggestions include a more focused review,
   emphasizing relevant works such as those from the African Educational Research Journal and James Oleroch.
- Reviewers recommend a more concentrated research problem definition, concentrating on specific variables like
   learner satisfaction and academic performance in junior secondary and mathematics.

#### Conclusion:

The overall sentiment from reviewers is mixed. While the research is applauded for addressing an important topic and indicating areas for school improvement based on learner satisfaction, there are substantial concerns about the methodology, structure, literature review, and focus. The recommendations converge on the necessity for a more refined, focused, and well-structured approach, incorporating visual aids where needed. The study's impact can be enhanced through addressing these critiques, providing a more robust contribution to the understanding of learner satisfaction in secondary school education.

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