Review of: "Chatbots: A review of their potential applications in library services"

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Potential competing interests: No potential competing interests to declare.

The authors have done a very good work although the paper is concise, it is comprehensive. It followed the structure of a paper for publication and I am actually enthused about the indication made by the authors regarding the limitations of the paper. However, I suggest the authors check the grammatical constructions. I therefore recommend this paper for publication.