Review of: "Patient Positivity through Photos- What NHS Patients Really Think of Digital Healthcare"

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This is a fun and artistic way of expressing service users' views on remote healthcare. The photographs add an extra level of description to the other qualitative data presented by the authors.

Like other reviewers, I would like to hear details of negative or neutral comments made by the research participants. The authors should acknowledge the likely selection bias: would participants who were nonplussed or unhappy be as likely to submit an image?

Another significant limitation is that only participants who were able to use the Attend Anywhere platform and who successfully completed a videoconsultation were included. What about people who are digitally excluded, those who don't have a smartphone or broadband connection, or those who are unable to use this technology?

As such, I think the conclusion that 'overall, patients within Wales are extremely satisfied with their use of VC' is too strong. Based on the study presented, it would be more accurate to say 'patients in Wales who were able to complete a videoconsultation and who were willing to provide photographic feedback were satisfied with their use of VC'

Finally, please clarify the meaning of the acronyms BCUHB, HDUHB and ensure the images have alt-text descriptions so that readers with vision impairment can access the content of the figures.