

# Review of: "Internet Banking Fulfilment and Customer Trust: a Study of Bauchi State Tertiary Institutions"

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**Potential competing interests:** No potential competing interests to declare.

1. The abstract is missing important information. Specifically, it does not identify who the respondents of the study were and how many were surveyed. It also wrongly identifies SPSS as a data analysis technique, when it is actually a statistical software.
2. The quality of sentence construction and English grammar needs to be improved upon.
3. The references are quite old with hardly any studies from 2020 to date being cited.
4. There is no rationale provided as to why students were chosen as the study's respondents.
5. The core research question is basically self-evident, and thus the study's contribution to knowledge is minimal at best. Of course, a customer's perception of the quality of a bank's internet services will impact his trust in the bank.