

Review of: "The Influence of Service Quality and Customer Relationship Management (CRM) as Moderators on Customer Satisfaction for Private University Students"

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Potential competing interests: No potential competing interests to declare.

1. In the method, please explain how to get data. The model collects data.
2. Please check HTMT and Fornell-Larcker for data analysis.
3. The literature review must explain how the variables are connected, then we can propose hypotheses.