

# Review of: "Exploring the Factors of Using Cloud Service in Malaysia Higher Education Institutions During COVID-19 Pandemic Outbreak"

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Potential competing interests: No potential competing interests to declare.

Overall, this is interesting research that examines the current issues in the education field. Several suggestions are given as follows:

1. The UTAUT model is an extension of and evolved from the TAM model. The perceived usefulness (PU) is similar to performance expectancy, while the perceived ease of use (PEOU) is similar to effort expectancy. Authors can consider using only the UTAUT model to study the intention to use cloud services for HEIs in Malaysia. The UTAUT model is more comprehensive than TAM. The PU and PEOU from TAM have been incorporated in the UTAUT model; hence, it provides a more holistic view in examining the intention to use a technology.
2. Authors should also justify the exclusion of 3 out of the 4 factors of the UTAUT model that were excluded from the research model of this study.