

Review of: "Non-revenue Water Reduction"

Neil S. Grigg¹

¹ Colorado State University

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The author wrote a good and practical paper, which already has quite a few reviews. These point out the need for a better introduction and more attention to reviewing the literature.

My suggestion is not to spend more time on research papers, but to give credit to the developers of the water loss control method that has become popular among IWA and AWWA members globally and has many cooperators. With an improved introduction to give credit there, to identify the case study better, and to explain the goals and limits of the paper better, it will improve.