

Review of: "The Influence of Service Quality and Customer Relationship Management (CRM) as Moderators on Customer Satisfaction for Private University Students"

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Potential competing interests: No potential competing interests to declare.

The article fulfills the structure of a research paper.

My opinion about the research paper he is reviewing is that the author could:

1. comment on several data points inserted in the work (for example, tables 4 and 5)
2. expand the conclusions presented in point A.

With these observations in mind, I propose a minor revision of the scientific paper.