

Review of: "Exploring the Factors of Using Cloud Service in Malaysia Higher Education Institutions During COVID-19 Pandemic Outbreak"

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Potential competing interests: No potential competing interests to declare.

The research paper under consideration brings a fresh perspective by integrating two influential models: Technology Acceptance Model (TAM) and Unified Theory of Acceptance and Use of Technology (UTAUT). The novel idea of using social influence as an antecedent to both perceived ease of use and perceived usefulness is commendable. However, there is a critical gap: the authors fail to explain why they exclusively chose social influence as a variable from UTAUT. Given that UTAUT was developed by amalgamating various technology adoption models, including TAM, this omission needs addressing.

The expansion of the results and analysis is meticulously executed. Kudos to the authors for incorporating F-square and Q-square in their study. These statistical measures enhance the robustness of the findings. The practical and academic implications are well-articulated, providing valuable insights for practitioners and researchers alike.

However, there are areas that warrant attention. The authors should meticulously review their language usage and check for typos. Clarity and precision in communication are essential for scholarly work. Additionally, the choice of Partial Least Squares Structural Equation Modeling (PLS-SEM) over Covariance-Based SEM (CB-SEM) remains unexplained. A brief rationale for this decision would enhance the paper's credibility.

Furthermore, the authors need to justify their use of snowball sampling during the COVID-19 pandemic, especially when all schools and colleges transitioned online. The sample size also requires clarification: why did the authors choose to go with 385 samples only?

While the paper presents valuable insights, addressing the aforementioned points would elevate its quality and impact.