

# Review of: "Factors Influencing the Intention to Choose Transportation Applications in Bangkok, Thailand"

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**Potential competing interests:** No potential competing interests to declare.

Dear Authors,

Thank you for writing this paper. I want to share with you some of my observations as a reader about your work.

## 1. Language and presentation

- The language needs a professional editing service. The editor can help improve the suitability and correctness of word use and the connections between sentences and paragraphs.
- References' formats are inconsistent. Web-based articles need additional information, such as the dates of access.

## 2. Introduction

- Besides introducing the key concepts and context, the authors must present the reasons for this study. What are the gaps you wanted to address?
- The literature review is incorporated into this section. However, the model is not new, and thus, its implication is limited. The outcomes are predictable, and thus, the interestingness is minimal. Moreover, the subjectivity or objectivity of the fourth variable (system availability) is not mentioned. Without this information, it is impossible to evaluate the balance of the model. Furthermore, treating different apps as one object is inappropriate. The authors must consider the differences and similarities among the apps.

## 3. Method (not methodology)

- The sampling process is not detailed. When was the survey? Were the respondents suitable?
- The measures are not presented. It is impossible to evaluate their reliability and validity.
- The data analysis process is missing. How was the data analyzed?

## 4. Results, discussion, and conclusion

Calculating one Cronbach's alpha for all four variables is inappropriate.

- Simply using the tables provided by the analysis software is amateurish.

- The discussion is shallow and primarily meaningless without mentioning the gaps and the extended literature. The theoretical and practical implications are missing.

Finally, I wish the authors the best with your efforts.

Best regards.