

Review of: "Bank Customer Churn Prediction Using SMOTE: A Comparative Analysis"

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Potential competing interests: No potential competing interests to declare.

1. The article needs thorough revision; only after that should it be accepted.
2. Thoroughly check and correct the English language and grammar. E.g., in the abstract, 'The selective features were evaluate...', it should be evaluated, etc.
3. In the abstract, a sentence 'You can write '..... when the dataset is imbalance data' should be changed to '..... when the dataset is imbalanced.'
4. After the above sentence, the need for a remedial approach should be mentioned.
5. In the introduction and literature review, not enough attention is given to the issue of imbalanced data, its fundamental understanding, the need to address it, and the approaches to deal with it. Add at least one paragraph on imbalanced data. The following literature can help; read and cite them in the article: A review on classification of imbalanced data for wireless sensor networks <https://journals.sagepub.com/doi/10.1177/1550147720916404>

Improved fuzzy-optimally weighted nearest neighbor strategy to classify imbalanced data

<https://inass.org/share/2017043017.pdf>

A New Fuzzy Adaptive Algorithm to Classify Imbalanced Data

<https://www.techscience.com/cmc/v70n1/44340/html#:~:text=The%20proposed%20algorithm%20unites%20the,complete%20belonging%20in%20one%20class.>

Classification of imbalanced data using a modified fuzzy-neighbor weighted approach

<https://www.inass.org/share/2017022807.pdf>

5. '3.3. Generic Algorithm', the subtitle itself is wrong; it's 'Genetic Algorithm'. Also, proper citation is needed. Similarly, in 3.4, it should be 'Classification Algorithms.'
6. Explain on what grounds you have chosen such specific classification algorithms for comparison and not others.