

# Review of: "Exploring the Factors of Using Cloud Service in Malaysia Higher Education Institutions During COVID-19 Pandemic Outbreak"

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Potential competing interests: No potential competing interests to declare.

Even though in the endemic stage of post-Covid-19, this study is still relevant as cloud services have firmly entrenched themselves in all aspects of business and home life.

The word "explore" in the title is usually associated with inductive reasoning more suited for qualitative study and therefore contradicts the quantitative nature of this study.

The study's aim provides just an overall direction. In this regard, having research questions and objectives within this overall direction would dictate a more specific direction in which this study is trying to accomplish.

The instrument scale items were adapted from various past studies. As a result, the rigor and robustness of the combined scale could not be determined without an explanation of the method used to assess and evaluate them. In addition, no description was given as to how the responses were sanitized for completeness and whether any non-conforming responses were removed.

It is interesting to note the partial mediation effect of perceived ease of use. However, there is a lack of discussion on the cause of this effect that could provide a better understanding of the phenomenon behind such occurrence. Furthermore, not enough depth was given in discussing the practical implications of this study from a wider scope perspective, especially when cloud services cut across almost every industry segment. For example, existing legislation and regulations, guidelines, policies, and practices governing licensing requirements and provisioning of cloud services.