Review of: "Applying User-Centered Design Methods to Improve The Experience of the NHS APP"

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The abstract outlines a pertinent issue faced by the NHS app regarding low adoption rates and usability challenges common to many mHealth apps. The study aims to address these issues by employing user-centered design (UCD) methodologies to identify areas for improvement and enhance user-friendliness. The concept is intriguing, and the potential research impact could be substantial; however, the article would benefit from some refinement.

-The concluding paragraph of Section 2.3 jumps straight into "UCD phases" without introducing them, leaving readers confused. Research questions then appear alongside them, further muddying the water. To address this, consider explaining the UCD phases upfront for clarity, then presenting the research questions specifically tied to them. Additionally, explore if another section might offer a more suitable home for introducing the research questions entirely.

-Research question 1 looks too generic.

-Research question 2 refers to UCD methods used in mobile apps in telemedicine. Is it the purpose of the article to identify them?

-Phrase 1 of Section 2.3 - Full stop missing after "The term 'user experience' is associated with a wide variety of meanings."

Other typos in the same paragraph: "He also points out another common " and "describes a well-designed."

-Another "2.5.1. Think AloudMethodolody "

-Research question 3 appears at the end of Section 2.5.2 without any contextualization.

- Fig. 1 without caption. The same for the figure in Section 3.4.

 The study design is a pivotal component, yet it is currently absent. Articulating the research goals and aligning them with evaluation scenarios, along with providing their rationale, could represent a vital aspect of the research effort.