Review of: "An Explorative Review of Artificial Intelligence Software (Chatbot) Impact on Education System"

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As acknowledged by the authors themselves, this is more an exploratory essay than a research paper. But even if we read it in this key, there are still major shortcomings and a major revision required to add more substance.

Although the subject is somehow new, the introductory section could be more focused on AI systems, their structure and the specificity of AI software. Also, to do a taxonomy on chatbots could be crucial for understanding the rest of the paper, but it was not done properly.

Literature review only covers a few aspects related to the subject under review.

Methodology is unclear, lacks proper stating of aims and objectives of the study. As we said, the paper seems like an essay on possibly intensive use of chatbots in education - that didn't happened on a large scale, until now.

Results don't include proper analysis, nor for prior experiments or the current one.

Authors' Conclusion couldn't be more correct: "More quantitative study and analysis are required"…