Review of: "Effect of Employees' Commitment on Customer Satisfaction of Banks in Africa"

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Potential competing interests: No potential competing interests to declare.

This article is not novel and doesn't add any new contribution and new knowledge to literature review. The writing style is weak and the study problem and the purpose of this study is not clear. The methodology is not explained very well first of all the sample size in the abstract is 310 in the methodology is 330 and in the table is 300 which one is correct. The author he didn't mention from where he get the items of his questionnaire. The results has poor analysis where is the demographical information and the regression analysis for the hypotheses testing is not clear. The discussion and conclusion is not giving any new knowledge.