

# Review of: "Bank Customer Churn Prediction Using SMOTE: A Comparative Analysis"

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**Potential competing interests:** No potential competing interests to declare.

The article has an acceptable writing structure. Appropriate references will be found while reading it. In the presentation of the proposed framework, some insufficient and unclear explanations were given. Evaluation results are not well-organized. They are very unstructured and irregular. No statistical test has been observed to prove the superiority of the proposed method. It seems that adding a hypothesis to prove and a systematic evaluation scenario can solve this drawback.