

# Review of: "Exploring the Factors of Using Cloud Service in Malaysia Higher Education Institutions During COVID-19 Pandemic Outbreak"

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Potential competing interests: No potential competing interests to declare.

## Accepted with Revision

Exploring the Factors of Using Cloud Service in Malaysia  
Higher Education Institutions During COVID-19 Pandemic Outbreak

Comments on overall MS:

The manuscript proposed an investigation to student's intention towards using Cloud Service in Higher Education Institutions during COVID-19 Pandemic, overall manuscript is presented well to reflect the title. However, many important issues must be considered before it recommended for publication. The weak points of the paper are the following.

### 1. Abstract

Overall, the abstract is appropriate in length and conciseness. But it doesn't reflect all the important parts of the study. Background, importance of research topic is very brief, further research problem and gaps should be highlighted, as well as method the description. It would be better also highlights the main implications for the study.

### 1. Introduction

Introduction section is very long, I suggest to rewrite this section, first paragraph is too long comparing by other paragraphs, further author didn't mention what is the real problem (**Practical Problem**) (*a significant number of students are reported to be facing uncertainties .... limited experience in the application of cloud services in learning*) is not enough please clarify more about the problem. In addition, from theoretical part make sure it explains precisely what you want to do (*However, little was known especially in the context of the PU and PEOU of cloud service in tertiary education peculiarly in Malaysia*) is not enough to conduct a study, authors have to elucidate (What are the differences between this work with the other works (recent studies)). Kindly reorganize this section to reflect the main components (background, problem, issues, motivation, and the proposed solution). I would suggest you reduce it by keeping only the relevant issues that that could address the gaps that you identified according to the manuscript title.

### 3. Literature Review

In this section authors have review theories, without referring to discuss current studies issues and gaps. I suggest to add

a discussion paragraph to show the trends of current studies in the domain of (*Cloud Computing Adoption in Higher Education*). In addition, highlight the contributions that authors reached through the review of the studies.

### 3. Research Methodology

I suggest to add general diagram to represent the full methodology if its possible.

In the (Sample and Procedure) section, authors didn't explain which kind of sampling the study adopts (probability or non-probability) in selecting universities, and why?

### 5- Discussion

In this section, authors need to represent carefully what they have obtained. Kindly support your study results with other research in a more sufficient way to give a better understanding for readers.

### 6- Theoretical, Practical Implications, and Conclusion

I suggest rewriting it in a short and explicit way.

#### 1. Additional comments

- Proofreading, writing style needs improvements in terms of grammar, spelling, and presentation. The whole text should be carefully examined and corrected.
- Follow the style of numbering, for example:

#### 2. Literature Review

##### 2.1 Technology Acceptance Model (TAM)