
Wan Omar Ali Saifuddin Wan Ismail
1 Universiti Sultan Zainal Abidin

Potential competing interests: No potential competing interests to declare.

1. Abstract: It is necessary to be written clearly encompassing the following matters: i. Problem Statement; ii. Methodology; iii. Results; and iv. Conclusion.

2. Keywords: Too numerous. Five keywords are sufficient.

3. Content: Require clearer explanations along with supporting materials and research evidence. Researchers need to read more articles about i. ICT platforms; ii. government processes; iii. information and service delivery; iv. digital society; v. business environment; vi. other governments; vii. public participation and involvement; and viii. accountability and transparency. There exist lots of works on those topics this will help you refine the proposed conceptual Framework.

4. References: Ensure that the past studies used or cited are up to date and not exceeding 5 years old.