Review of: "Chatbots: A review of their potential applications in library services"

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Potential competing interests: No potential competing interests to declare.

Generally, the manuscript is well written however, it should be revised as the following:

- Explain how your study specifically addresses gaps in the literature, insufficient consideration of the topic, or other deficiency in the literature.

- Add a significance statement that must be structured as "what was discovered by the author? How the results are beneficial? How this study will help researchers to uncover critical areas? What new theory will be arrived by this research?"