Review of: "An Explorative Review of Artificial Intelligence Software (Chatbot) Impact on Education System"

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M/s: An Explorative Review of Artificial Intelligence Software (Chatbot) Impact on Education System

The history of chatbots and how they have evolved in the education industry are covered in this study. The available chatbot software is then reviewed, along with its capabilities and effects on students and teachers.

My comments are as follows:

1. Since it's kind of a review of existing chatbots and their development the introduction section needs to be further strengthened and the related work section needs to be further improved.
2. The methodology section is quite unclear and needs further details and it must incorporate the pseudo code or a flowchart describing the overall procedure.
3. Similarly, the result section is quite limited and must include a detailed analysis of the existing approaches.
4. The chatbot's key features should be properly discussed and analysed. How they are trained should be discussed.
5. There must be a section discussing the learning algorithms used in developing the chatbots.