

Review of: "Effect of Employees' Commitment on Customer Satisfaction of Banks in Africa"

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Potential competing interests: No potential competing interests to declare.

This study has potential if its rewritten in a format worthy of academic publication. i will advise the authors to rewrite. maybe get a good template from prior published studies and follow the structured systems of writing academic articles. Also, there is lack of consistencies in the analysis section. it is advisable for the authors to be consistent and rewrite the all sections of the articles. once improvement has been made in all the sections, I am positive this is a good article.