

Review of: "Chatbots: A review of their potential applications in library services"

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Potential competing interests: No potential competing interests to declare.

This article focuses on the potential application of chatbots in library services. To improve the quality of the article, the reviewer makes the following comments.

(1) The core content of this article is sections 4-6. However, the content of sections 1-3 is stated too broadly. It takes time for readers to find the author's contribution.

(2) Except for a table, this article lacks a framework diagram or flowchart for comparing details. In particular, for a detailed definition of LIS and diagrams of examples.

(3) The most fatal point of this article is the need for a more active discussion of the findings. The content of these discussions should be outside the conclusion section.

That's all, thanks.