

Review of: "[Review] Redefining the Concept of e-Government Program. A Review of the Literature"

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Potential competing interests: No potential competing interests to declare.

Dear authors, I hope this review finds you well. After reading your paper, I have a few suggestions to enhance the quality of your manuscript:

The paper rightly emphasizes that e-Government should not be solely defined by ICT and service delivery. This perspective is important given the complex, multifaceted nature of e-Government, which encompasses far more than just the application of digital technologies. However, the proposed new definition paradoxically seems to revert to an ICT-centric approach by stating, "e-Government is the use of ICT platforms to digitalize and integrate internal government processes". The author would revise this definition to emphasize government processes, the integration of these processes, and the actual transformative impact of e-Government on these processes rather than the use of ICT itself. In addition, it appears the paper's literature review on e-Government remains relatively limited. In its current form, the paper does not provide an extensive exploration of the available literature on the subject matter. To effectively persuade readers of the need for and relevance of the proposed new approach, it would be beneficial to include more references demonstrating that the proposed concept has not been extensively discussed or defined in the existing literature. This would strengthen the paper's argument for a redefinition and situate the paper more solidly within the existing body of knowledge on e-Government.

In summary, while the paper makes strides in challenging conventional, ICT-centric definitions of e-Government, it should further refine its proposed definition to place more emphasis on government processes. It should also expand its literature review to include more references that underscore the unique contribution of the paper to the existing discourse on e-Government. With these revisions, the paper could provide a more compelling and comprehensive argument for its proposed redefinition of e-Government.