Review of: "Efficient Management of Information Communication Technology Resources in an Organisation"

Juan Antonio Plasencia Plasencia Soler[1]

1 University of Information Sciences

The study of the contribution of ICT to the management of an organization is a topic that generates great debate today, especially with the recent expansion of Artificial Intelligence tools in most of society's processes, for example. what the study addresses is novel and relevant.

The authors carry out arduous research to identify elements of efficient ICT management in organizations, but nevertheless, it is considered that the work could improve taking into account the following recommendations:

About the Summary

The objective of the research and the main results obtained are not explicit in the Summary.

Introduction

The background of the research and the problem it solves are not correctly addressed.

The objective of the research is repeated twice, it is suggested to leave it at the end of the introduction.

It would be advisable to end the introduction with a brief paragraph that explains the structure of the proposed research.

About the Literature Review and Related Works sections

In the opinion of this reviewer, these sections present concepts and background of this type of study that could add value to the introduction of the research.

About the Methodology section

In this section, the authors essentially outline a sequence of steps to carry out a systematic review, which is really the method to fulfill the research objective. But the steps should better specify the databases used, the keywords used, the language of the search, the time period, and the relevant articles for each of the databases used. All this information will allow other researchers replicate the study carried out by the authors.

About the Discussion of Findings section

The lack in this section of a summary table showing the research and the main contributions and limitations, as well as graphs showing the search results, is noted.

The authors must identify in the relevant studies the variables and indicators that allow the problem posed to be resolved, and provide a solution to the research objective. It is suggested to create a less descriptive and more evaluative section.

About the Conclusions

It is suggested to focus the conclusions based on the findings of the study and the objectives of the research.

In the conclusions, proposals for future work should be added to give continuity to the research and its limitations.