

Review of: "[General Review] Digital Transformation of Government Public Library Services in Bangladesh"

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Potential competing interests: No potential competing interests to declare.

Digital transformation of government public library services in Bangladesh

Description	Reviewer's comment
Title	There is no comment. The title is interesting since it shows how digitalization can drive transformation in Bangladesh's public library services.
Abstract	This section should be revised by the author. It fails to capture the scope of the study, the methodology used, and important findings to guide policy decisions.
Introduction/Background	This section has no information regarding the problem statement, the significance of the study, or how digital transformation relates to the use of public libraries in Bangladesh. The introduction should be revised to include the study's objective and purpose. The manuscript does not present its arguments logically.
Review of related literature	This section is not structured logically. The author should begin with a broad overview and then narrow the review to the case of Bangladesh. To guide readers and policymakers, the essential topic of argument should be clearly identified, investigated, and presented.
Data and methodology	<p>I'm not sure what methodology the author is attempting to employ. If it is a review paper (according to the purpose of the paper), the author should study how review papers (systematic or scoping) are conducted. A key informant method (interviewing public library staff in Bangladesh) could be suitable for this paper. The entire paper should be revised because this is not how a review should be conducted. For guidance, the author should carefully study the following three reference lists on the manuscript:</p> <ol style="list-style-type: none">1. Hanelt, A., Bohnsack, R., Marz, D., and Antunes Marante, C. (2021). A systematic review of the literature on digital transformation: insights and implications for strategy and organizational change, <i>Journal of Management Studies</i>, 58(5), 1159-11972. Kitsios, F., Kamariotou, M., and Mavromatis, A. (2023). Drivers and outcomes of digital transformation: the case of public sector services, <i>Information</i>, 14(1), p.433. Vial, G. (2019). Understanding digital transformation: a review and a research agenda, <i>The Journal of Strategic Information Systems</i>, 28(2): 118-144
Results and Discussions	I would suggest that the author include some statistical data on public library development in Bangladesh and thoroughly examine it. There is no discussion section throughout the entire manuscript.
Conclusion	I can't see the conclusion. I suggest that the author clearly revise the conclusion section as a separate sub-heading.
Reference	The author should extensively revise the references section. There are several problems with the referencing; the year of publishing is missing. I also noticed that more references were included, but the manuscript's analysis was not presented analytically. Citations has its own set of problems as well. Additionally, based on the reference lists, it appears the author intended to do a systematic review.