

Review of: "Assessment of Learner Satisfaction in Secondary School Education"

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While going through the article, certain fundamental issues came into question. Firstly, the term "Satisfaction". We know that in industry there exists a term called 'customer satisfaction' or 'client satisfaction'. Is education a service provider where students pay, get the services, and get satisfied? Is it possible for a student to know, understand, and apply (which all together is learning) just by paying fees? Let us address these issues in the paper. A customer may be satisfied without any effort, only by paying the fees. Is it possible for a student?

We need to address and define the term 'satisfaction' and justify the same in a teaching-learning environment.

Another point though my personal view (supported by Russian literature) under present schooling system, learning is not an isolated event. It collaborates with teaching. Teaching is not independent of learning, even though learning might take place without the so-called created teaching environment. For me, organized schooling is a platform where teaching-learning happen simultaneously. Instead of teaching and then learning, it is supposed to be teaching-learning. Just ponder.

Finally, while referring to old resources, it is important to quote from present works on the same content, whether available or not (Covering a period of five years).