

# Review of: "[General Review] Digital Transformation of Government Public Library Services in Bangladesh"

Pep Torn<sup>1</sup>

<sup>1</sup> European University Institute

**Potential competing interests:** No potential competing interests to declare.

The initial analysis provides a comprehensive examination of the challenges faced in HR and economic resources within the context of the Transformation of Government Public Library Services in Bangladesh. The author delves into these issues, offering insightful details that contribute to a general understanding of the situation. Furthermore, the use of a well-documented bibliography strengthens the credibility and validity of the analysis.

However, when discussing the transformation of library complexes and their imbalances across different geographies -the section pertaining to the situation in various continents- appears somewhat general and redundant. To rectify this, the author could either delve further into each continent, providing a comprehensive overview of the unique realities and challenges faced, or opt for a more concise approach, presenting only essential information for each specific context. Talking about North America, South America, Europe or Asia in such general terms, is passing through the surface of very complex realities, with a myriad of very different cases.

Regarding the introduction of the situation in Bangladesh, it is advisable for the author to rely more on data and evident facts rather than examples. Utilizing available datasets would enable the author to explain the current state of affairs in a more data-driven manner before supporting the analysis with relevant examples. Incorporating data analysis would enhance the clarity and credibility of the author's chosen examples.

The author effectively addresses three critical aspects for achieving successful results in infrastructure projects, such as the establishment or sustainability of a public library network: economic resources, human resources, and infrastructure. It becomes apparent that Bangladesh is lacking in all these areas, which poses a significant challenge to developing a robust public library network service.

Within the "Opportunities" chapter, the author presents reasonable and appropriate proposals. However, to elevate the ambition of the recommendations, I would suggest that the author incorporates relevant literature on methodological processes for such endeavors. By doing so, the author can outline a comprehensive and structured plan for harnessing and addressing the mentioned opportunities, providing readers with a basic roadmap for implementation.

Congratulations to the author.

