

Review of: "[Review] Redefining the Concept of e-Government Program. A Review of the Literature"

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Potential competing interests: No potential competing interests to declare.

The paper aims to redefine the traditional concept of e-government.

Introduction & at other places in the paper uses the “Academicians & practioners” misjudgement of the traditional e-government definition, but this is not validated by literature reference.

Purpose of the study - the author says... “A definition that I find biased”, “to address the mis-understanding gap”. This gap is not clearly indicated.

Research Problem is clearly described. The proposed conceptual framework given in Figure 1 is acceptable.

ICT Platforms give examples of ICT , technologies. The usage of the word "platform" can be explained.

In Information & Service Delivery - there is a mention of online systems only. But developing countries need to have both physical & online systems to be inclusive to all people.

Public participation can introduce the concept of social media usage...twitter, instagram etc.