

# Review of: "“Same team, different colours”: Examining the association between shared identity and interoperability in multi-agency discussion-based exercises"

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Potential competing interests: No potential competing interests to declare.

I highly recommend the paper for publication with minor revision.

The paper contains new and significant information adequate to justify publication. In addition, the paper demonstrates an adequate understanding of the relevant literature in the field and cite an appropriate range of literature sources, BUT, the paper's argument does not built on an appropriate base of theory, concepts, or other ideas. Finally, the results, conclusions, implications for research, practice and/or society presented need minor revision to be clearly and analyzed appropriately in the modefied versions.

the conceptual model is not grounded on theory. It is not clear why this study pays attention to the shared identity and interoperability so that social identity and a social cognitive theory can be applied in the next modefied improver version to correct why the research is missing theory bases for the conceptual model.

The contributions of this study are fairly superficial. The “so what” answers of this paper remain unclear. The 6 research questions used are quite obscure it its current.

I would recommend adding new updated sources in shared identity, internal service climate, internal service quality, and the job satisfaction, workplace behavior and innovation service behavior of employees, interoperability (such as; Shehawy, Y.M. (2021): Current workplace issues and behaviours in tourism and hospitality: moderating role of empowering leadership; Current Issues in Tourism, 1-22.