

Review of: "Chatbots: A review of their potential applications in library services"

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Potential competing interests: No potential competing interests to declare.

The use of Chatbots for library services is well documented. This study need to come with unique contribution more than what is available. For example the Authors could have revealed more information than the features of the surveyed 17 chatbots like -What challenges do librarians face when using chatbots in their libraries? how do users/librarians perceive this technology?