Review of: "An Explorative Review of Artificial Intelligence Software (Chatbot) Impact on Education System"

María Cora Urdaneta Ponte[1]

1 Universidad de Deusto

Potential competing interests: No potential competing interests to declare.

The literature review does not offer a vision of the evolution of chatbots and their uses in other fields and how they have been making inroads in education.

The moral debate is discussed, but it is not the only problem; the different disadvantages that the use of chatbots can present should be presented.

The methodology should be more exhaustive

The effects of chatbots are not clearly presented in the conclusions.

It should make a more updated literature review.