

Review of: "The Future of AI Chatbots in Higher Education"

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The article tries to address the recent need of the hour in higher education perspective. The theoretical contribution seems appreciable, particularly the solutions and strategies for mitigating the challenges in the application of AI chatbots. The discussion part is well narrated. Although the research methodology section could be enhanced by shifting from NLR to theme-based LR (to help evolve the strategies of AI in HE in the future), it would bring novelty to the research problem explored. Otherwise, the uniqueness in findings will be a question. A little add-on discussion of the present situation of AI in line with a futuristic perspective would enhance the essence of the paper. Discussions are meaningful and contribute to the research forum!