

# Review of: "Assessment of Learner Satisfaction in Secondary School Education"

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I applaud the authors for writing the research paper on an important topic. The paper points to areas for improvement in the schools supported by learners' satisfaction score. Further the authors show that learners' satisfaction is correlated with their academic performance.

I feel addition of the "importance" variable complicated the study and I lost track of which variables were dependent and which were independent in the analysis and hence found the results was not focused and impactful. Certain things could be explained further like HSG and LSG were based on proportions but in the table showed them as mean. Qualitative part of the study is also not prominent and needs more explanation in the methodology and results section.

Interpretation of quadrant analysis was informative, perhaps a study of its own.

Overall, a useful article for the local school board to consider when looking at individual school's performance.