Review of: "The Future of AI Chatbots in Higher Education"

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Potential competing interests: No potential competing interests to declare.

Improvements and revisions are recommended in the following areas:

1. Review method: While the narrative review is a good starting point, a systematic review with more rigorous inclusion/exclusion criteria and study quality assessment is recommended.
2. Structure: It is suggested that a more defined IMRaD (Introduction, Methodology, Results, and Discussion) structure be followed for a formal scientific article. Currently, some sections overlap.
3. Problem and objectives: Although the problem and objectives are stated, they need to be further delimited and grounded with more theoretical depth in the introduction. They should be connected to gaps in the literature.
4. Methodology: Provide more details about the search process and selection of sources (e.g., keywords, databases consulted, eligibility criteria, number of studies reviewed).
5. Results: Synthesize and present the main findings in a more structured way, e.g., in subsections by theme/category or using tables. Could you talk about them in light of other studies?
6. References: Include more references from primary empirical studies on chatbots in higher education. Please review the citation format and reference list per the journal's guidelines.
7. Limitations and future work: Could you discuss the study's limitations and outline directions for future research addressing pending gaps?
8. Conclusions: Strengthen the findings by highlighting the study's contributions, answering the research questions, and offering final reflections/recommendations for effectively and responsibly implementing AI chatbots in higher education.

In summary, the article addresses an important topic. It makes valuable contributions, but it would benefit from a more rigorous structuring as a scientific article, excellent methodological support, a more precise and concise presentation of results, and enriched discussions for advancing discussion that lays solid research in this area. I hope these comments help the author.