Review of: "[Review] Redefining the Concept of e-Government Program. A Review of the Literature"

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Dear Writer

You have chosen the right gap and you have rightly tried to address an important issue, but there are some points that should be considered:

1. The title doesn't meet your paper. In the paper, you introduced a model or framework but the title talks about reviewing literature and redefining the concepts of E-government

2. It seems you use a lot of keywords; these words seem to be additional:

Comprehensive, redefine, involvement, accountability, transparency, business, process

3. In the abstract section, what do you mean by "conceptual paper"? In conclusion section, you use both framework and model. please note that they are completely different.

• A model describes but doesn't explain. It's commonly used to describe, or even simplify, the process of translating research into practice. A framework describes (but doesn't explain) factors believed to influence an outcome

• A model is something used to represent or explain the operation and mechanism of something else. A conceptual model exists in one`s mind.

• A framework is a way of representing the empirical relations between every aspect of inquiry when considered a scientific theory or research. It describes the general direction and the constraints of the theory or research.

4. In the background section, you should pay a little more attention to the background and review of previous works, and you can also provide some definitions of e-government that you think are wrong so that the importance of your research will be more clear. In addition, the literature review section can be integrated into the background section

5. In some places you have referenced studies that were done almost 20 years ago when you could have used more recent studies.