

Review of: "Exploring the Factors of Using Cloud Service in Malaysia Higher Education Institutions During COVID-19 Pandemic Outbreak"

Dwi Yuniarto

Potential competing interests: No potential competing interests to declare.

The introduction section provides a comprehensive overview of the background and context of the study, particularly highlighting the transition to online learning during the COVID-19 pandemic and the significance of cloud services in this transition. However, it could benefit from some streamlining and clarification to enhance readability and focus. Consider revising the introductory paragraphs to succinctly outline the main objectives and research questions of the study. This will help readers understand the purpose of the research more clearly from the outset. Additionally, provide a brief overview of the structure of the paper to guide readers through the subsequent sections.

The literature review section effectively discusses the theoretical frameworks (TAM and UTAUT) and their relevance to the study. However, it could be strengthened by integrating more recent literature and empirical studies specifically related to cloud service adoption in higher education contexts, especially in Malaysia. Consider expanding the discussion on the specific challenges and barriers faced by students in adopting cloud services for learning, drawing on recent research findings and empirical evidence. Provide a more critical analysis of the existing literature, identifying any gaps or inconsistencies that the current study aims to address. This will help establish the novelty and significance of the research within the broader scholarly discourse.

The hypotheses proposed in the study are well-grounded in existing theoretical frameworks (TAM and UTAUT) and relevant literature. However, they could be refined to enhance clarity and specificity. Consider rephrasing the hypotheses to ensure they are stated clearly and concisely, with explicit reference to the variables being tested and the expected relationships between them. Pay particular attention to the operationalization of variables and the proposed mediating effects of perceived ease of use and perceived usefulness. Ensure that the hypotheses accurately reflect the conceptual model and research design of the study.