

Review of: "Patient Positivity through Photos- What NHS Patients Really Think of Digital Healthcare"

sarah bartlett

Potential competing interests: The author(s) declared that no potential competing interests exist.

The topic addressed is interesting and highly relevant to current medical practice. However, there is not enough detail about the methodology and the interpretation of data is lacking. I would want to know the sampling size, range of people (age, race, gender etc) and how they were approached. There could be significant selection bias if images were submitted only by the people who had positive experiences. What instructions were they given? Many of the images are relatively abstract so attributing meaning to them is subjective and observer dependent. Who is to say that a sleeping terrier or a winter scene represents satisfaction rather than boredom or hopelessness? Further, are the respondents expressing feelings about the platform, the clinician or their own health? Finally, as some images are self portraits, have the respondents consented to these being made public?

I want to know more about those who had a negative experience. What made it negative and how could that be addressed? What feelings did their images attempt to capture?

The quotes are the most revealing elements in this data, as they are unambiguous in their interpretation.

With more detail, this could be an interesting read. The multimedia approach is excellent.