

Review of: "Chatbots: A review of their potential applications in library services"

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Potential competing interests: No potential competing interests to declare.

The study is good and timely because it explores the applications of chatbots to library services. However, the topic should be reframe to "Chatbots: A review of their potential applications to library services."

The study's Introduction is too brief and doesn't consider providing an overview of library services. The contributors should add more literature to enrich the section.

The contributors should create a section on "Justification for the Study or Statement of the Problem." Also, the Objectives should precede the Literature Review aspect, since it is the objective that determines what yo be reviewed.

The contributors should look for more items (such as benefits of chatbots and challenges of chatbots to library services). This will add to the credence of the study.

Finally, recommendations should be made adequately.