Review of: "Bank Customer Churn Prediction Using SMOTE: A Comparative Analysis"

Vikram Bali

1. At the end of the introduction section, please include a paragraph that gives an overview of the entire paper.

2. A section on Implications should be added before the conclusion section.

3. More related papers should be cited in the manuscript.

4. The paper should be checked for grammar.

5. Figure 1 needs to be explained in depth.