

Review of: "Effect of Employees' Commitment on Customer Satisfaction of Banks in Africa"

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Based on the information provided, the article appears to be strong and provides valuable insights into the relationship between employee commitment and customer satisfaction in banks in Africa. However, there are limitations in terms of the limited sample size, generalizability, and lack of discussion on potential influencing variables. Therefore, it is important to consider these mentioned limitations and conduct further research to validate and expand upon the findings.